

Petition receiving scheme through “Whatsapp”.

Kottayam District Police has recently started a petition receiving scheme through “Whatsapp”. It is specially designed social media petition redressal scheme by which general public who are aggrieved by various issues can post their complaints through whatsapp in the form of videos and pictures. The petitions so received at Computer Cell in turn forwarded to District Special Branch for processing and the same is forwarded to the concerned officers depending upon the seriousness of the matter. The Officers concerned are directed to conduct prompt enquiry on the issues and will report within a short span of period after the grievances are redressed. A large number of social issues are raised by the complainant so far and paved a way to act effectively in time.